

January 11, 2010

To Whom It May Concern,

I am writing this letter regarding the service provided by Absolute Angels, a home health care services company in Fort Wayne, Indiana. I originally engaged Absolute Angels approximately one and a half years ago to assist my mother with bathing service as she had Alzheimer disease and would not attend to personal hygiene like she should. After a period of time, we added light housekeeping to the services provided three days a week.

In September, 2009 my mother passed away, but I have continued to have the services of Absolute Angels for my father in the form of preparing and cooking an evening meal, ready for microwaving, in the morning and continuing to perform the light housekeeping services. My father looks forward to the Absolute Angels employees who visit him in the morning three times a week.

My parents, brother and myself could not be any happier with the service that Absolute Angels has and are providing. We are very blessed to have Absolute Angels caregivers Sandy, Peggy and Patty providing service now to my father. We have also been impressed with the back-up employees who help cover when the regular employees are off. These caregivers have great people skills, are very dependable, trustworthy, have a great work ethic, are compassionate and have become like family.

I have also been very impressed with the management and office personnel at Absolute Angels. Jeffery the manager is very caring and always returns my calls in a timely manner. My interaction with the other employees has also been very positive.

I would strongly recommend Absolute Angels based on my and the experience of my parents and our positive experience is primarily based on the services provided by the employees caring for my father. I believe the work philosophy and hiring criteria of Absolute Angels is a factor in our satisfaction with the company's services.

Sincerely,

A handwritten signature in cursive script that reads "Steven M." followed by a stylized flourish.

Steven M.  
Carmel, IN